KBC Associates Ltd - Future Proofing the Desktop - Case Study

Business Sector – Recruitment Services 2016

Data Storage and Windows 10 upgrade

Client Profile

KBC Associates Ltd launched as a recruitment consultancy in 2005. The priority is to deliver to clients and candidates alike, a strictly confidential service based on integrity, honesty and market knowledge.

Client Brief

With responsibility for all of KBC's IT and Telephony requirements, ITP were the natural choice when KBC came to re-locate within Wimbledon's town centre. Taking the opportunity of the move to also upgrade their data storage capacity and data security, they asked ITP to look at an appropriate solution. After discussions with ITP, KBC also decided to avail themselves of the free upgrade from Windows 7 to Windows 10. A further consideration would be compatibility of their legacy HR line-of-business application with Windows 10 as this software was originally designed to work with Windows XP.

Solution

ITP recommended a Network attached storage device (NAS) providing centralised access, had built in redundancy in the event of disk failure, automatic backup scheduling and provision for remote access and therefore remote working. ITP also planned and managed the transfer of data from KBC's existing systems to the new storage solution.

ITP performed extensive testing to ensure this business critical application worked as expected for KBC. Due the "continual upgrade" policy of Windows 10. ITP are currently conducting further tests to run the application in a virtual XP environment under Windows 10 to ensure long term stability, regardless of further automatic Windows upgrades occurring, which may disrupt business critical applications.

Business Benefits

- **IT** • The introduction of centralised storage, resulting in substantial improvements to the speed of data access, manageability, information security and backup of all company data to a single location • Remote Access via secure VPN, allowing users to access data from anywhere • Cloud Based IT Management
- **Network** • New Cat5E wiring throughout
- **Software** • Business critical XP HR application remains a viable application.

Key Equipment and Services Supplied

Comprised the following elements:

- Introduction of secure, fault-tolerant data storage including backup
- Windows 7 to 10 Upgrade future proofing desktop applications

Client Comments

I have been using ITP services for many years. They are extremely professional and are always available to sort out any problems that come up. I would consider them to be an asset to KBC and will be continuing to use them for many more years to come. A++++++