

Technology Refresh - Case Study

Business Sector – Dental Services

Client Profile



The Dental Hygiene Centre (DHC) is a Practice dedicated to prevention and is located in the heart of North Cheam, Surrey. It is a caring practice, committed to providing quality dental care for all the family in a relaxed, friendly environment.

Client Brief

DHC were experiencing degraded performance with their current technology as it was over 5 years old. DHC were using the current server to process email, file and print and Exact, line-of-business software for maintaining client records and treatment plans within the Dental Practice. They contacted ITP to advise DHC on a system upgrade, to keep pace with DHC's increasing IT demands.



Solution

- The installation of a new Windows file server replacing the existing one which was end of life.
- New Dell Windows 10 workstations for the surgeries and reception.
- Installation completed during a weekend, in order to eliminate downtime at this busy practice
- Installation Configuration, Training and Support.

Business Benefits

The new Windows server allows the DHC to manage its workflow efficiently, cutting valuable waiting time as well as paper processes.